



FOR IMMEDIATE RELEASE:

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**Field Solutions announces *FS-Parts Manager*
and Work Order Management System Version 1.5 enhancements**

Introducing *FS-Parts Manager* the most robust tool for communicating complicated parts requirements to field service technicians.

Minneapolis, MN – February 2, 2010 – Field Solutions, North America's premier independent field service technician resource, announces availability of *FS-Parts Manager*, the most robust approach to communicating parts logistics to field service technicians available in the field sourcing industry today. Field Solutions' new *FS-Parts Manager* enables clients to inform technicians of the parts requirements - new parts being shipped, old parts requiring return - as an integrated element in all service work orders.

FS-Parts Manager contains key performance features not available elsewhere:

- Unlimited number of parts can be included in a work order
- Specific sections for new/outbound and used/return parts information
- Complete parts information including sections for serial number, model number, part number as well as shipping details, open text instructions and if needed RMA information
- On-work order indicator of parts involved
- Ability to capture provider return parts information/details with visibility in the work order completion area for confirmation prior to work approval
- Ability to mass upload parts information with large numbers of work orders to avoid cumbersome separate file transfers.
- Inclusion in the Field Solutions standard API extending the time savings efficiencies of our API interface.
- Archiving of parts information with storage of old/completed work orders.

Field Solutions is already recognized for our dramatically advantaged cost structure based on our reverse auction direct-to-technician model, supported by our 22,000+ technician universe. With Field Solutions' *FS-Parts Manager* we provide a complete, extensive and efficient way to link parts logistics management with Field Service outsourcing service instructions.



For more information on FieldSolutions' FS-Parts Manager, and how you can achieve 30-70% savings on your field service costs coupled with Time and Quality Control, please contact Marty Reader at mreader@fieldsolutions.com or telephone at 952.288.2506.

About Field Solutions LLC

Field Solutions (www.fieldsolutions.com) is a leading provider of independent field service technicians to the electronics industry, and is committed to delivering the highest quality field service through independent technician resources across North America. Field Solutions achieves quality results with flexibility and responsiveness through our automated technician sourcing and work order management tools, our experienced field service project management team, state of the art quality assurance and analytical processes, and a trained and motivated group of independent field technicians. Field Solutions clients are leading electronics manufacturers, resellers and service providers. With a singular focus on field service management our clients trust us for their break/fix and national program requirements. For more information please visit us at www.fieldsolutions.com or call Marty Reader, EVP Sales and Marketing, at 952.288.2506.

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